# STANDARD BANK TRAVEL

## PROMOTIONAL OFFER TERMS AND CONDITIONS (TERMS)

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| 1. | Name of promotional offer | Standard Bank Travel and TravelStart Promotional Offer (**Offer**) |
| 2. | Promoter | The Standard Bank of South Africa Limited (**Standard Bank/We/Us/Our**) |
| 3. | Offer start time and date | 00h01 on 16 November 2026 |
| 4. | Offer end time and date | 23h59 on 31 January 2027 |
| 5. | What we are offering | We are offering you the opportunity to enjoy up to 10% off selected hotels when you book accommodation on TravelStart through the Standard Bank Travel platform during the Offer Period. |
| 6. | Who qualifies for the Offer | You must:<br>• Be a Standard Bank client who is not in breach of the product terms;<br>• Be KYC compliant;<br>• have access to the Standard Bank Banking App.<br>• Pay for your booking using your Standard Bank Cheque/Debit, Evolve or Credit Card. |
| 7. | How to accept the Offer | You must:<br>• access Standard Bank Travel through the Standard Bank Banking App and click on the link provided to book your accommodation. The link will open the TravelStart App or web page on your mobile device; and<br>• use your Standard Bank Debit, Cheque, Evolve, or Credit Card to pay for the booking. The discount will be applied automatically at checkout. |
| 8. | How many times you can accept the Offer | You may use the discount as many times as you wish during the Offer Period. The discount will apply each time. |

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| 9. | How you will receive the Offer | The Offer will be automatically applied if you:<br>● access the TravelStart Platform through the Standard Bank Banking App (via Standard Bank Travel); and<br>● use a Standard Bank Debit/Cheque; Evolve or Credit Card to pay for your booking. |
| 10. | Other terms | ● This Offer is only available if you access the TravelStart Platform through Standard Bank Travel.<br>● A non-refundable booking fee of R99 will be applied to each booking made.<br>● Standard Bank reserves the right to end the Offer prior to the Offer End Date. |

11. **GENERAL**

11.1 Please read the Terms carefully and pay special attention to the clauses that are in bold, as they may limit our liability (responsibility) or involve some risk to you.

11.2 We are the promoter of the Offer. Any reference to **we/us/our** includes our sponsors and agents, depending on the context.

11.3 By participating in the Offer, you agree to be bound by:

11.3.1 the Terms;

11.3.2 the terms and conditions of any of our products or services that you sign up for as part of the Offer; and

11.3.3 any supplier terms and conditions (if applicable).

11.4 The Terms apply to the Offer and to all information (including promotional or advertising material that is published) about the Offer.

11.5 **We must process your personal information to make the Offer available to you. Protecting the privacy, confidentiality and security of your personal information is very important to us. You may access our privacy statement on:https://www.standardbank.co.za/southafrica/personal/about-us/legal/privacy-statement for more information on: how we process your personal information, your**

**privacy rights and how the law protects you. If you do not agree, please do not participate in the Offer.**

11.6 **We are not responsible for any loss or damage which you or any third party may suffer because you took up the Offer.**

11.7 **We are not responsible if you are not able to take up the Offer for any reason, including an interruption in services or a technological failure.**

11.8 **We reserve the right to amend the Terms.**

11.9 **We can end the Offer with immediate effect with or without notice to you. If this happens, you waive (give up) any rights you may have against us and you will have no claim against us**.

11.10 If there is a dispute in respect of the Terms or the Offer, our decision is final and binding and no correspondence will be entered into.

11.11 The Offer is a standalone Offer and you are not permitted to use it together with any other offer or campaign promoted by us for the purpose of getting more benefits.